HIPAA Privacy Notice for Mental Health and Substance Abuse Programs

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN OBTAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

MLC and of its programs is required by federal law to protect the privacy of your health information in the context of your mental health and substance abuse health care administered by this agency. We are also required to send you this notice, which explains how we may use information about you and when we can give out or "disclose" that information to others. You also have rights regarding your health information that are described in this notice.

The terms "information" or "health information" in this notice include any personal information that is created or received by a health care provider that relates to your physical or mental health or condition, the provision of health care to you, or the payment for such health care. We have the right to change our privacy practices. If we do, we will provide the revised notice to you within 60 days by direct mail or post it in our agency office or on the MLC website (www.mlccounselingservices.com).

HOW WE USE OR DISCLOSE INFORMATION: We must use and disclose your health information to provide information:

- To you or someone who has the legal right to act for you (your personal representative);
- To the Secretary of the US. Department of Health and Human Services, if necessary, to ensure that your privacy is protected; and
- Where required by law.

We have the right to use and disclose health information to pay for your health care and operate our business. For example, we may use your health information:

- To process claims for health care services you receive
- For Treatment. We may disclose health information to your doctors or hospitals to help them provide medical care to you.
- For Health Care Operations. We may use or disclose health information as necessary to operate and manage our business and to help manage your health care coverage.
- To Provide Information on Health Related Programs or Products such as alternative medical treatments and programs or about health related products and services.
- **To Referral Sources.** If you are referred through another agency such as your Primary Care Physician, Juvenile Court, DFCS, Psychiatric Hospital, CMHC, etc., we may share summary information and admission and discharge information with the referral source.
- **For Appointment Reminders.** We may use health information to contact you for appointment reminders with providers who provide medical care to you.

We may use or disclose your health information for the following purposes under limited circumstances:

- To Persons Involved With Your Care. We may use or disclose your health information to a person involved in your care, such as a family member, when you are incapacitated or in an emergency, or when permitted by law.
- For Public Health Activities such as reporting disease outbreaks.
- For Reporting Victims of Abuse, Neglect or Domestic Violence to government authorities, including social service or protective service agencies.
- For Health Oversight Activities such as governmental audits and fraud and abuse investigations.
- For Judicial or Administrative Proceedings such as in response to a court order, search warrant or subpoena.
- For Law Enforcement Purposes such as providing limited information to locate a missing person.
- To avoid a Serious Threat to Health or Safety by, for example, disclosing information to public health agencies.
- For Specialized Government Functions such as military and veteran activities, national security and intelligence activities, and the protective services for the President and others.
- For Workers Compensation including disclosures required by state workers compensation laws relating to job-related injuries.
- For Research Purposes such as research related to the prevention of disease or disability, if the research study meets all privacy law requirements.

Marvelous Light Consultants, LLC Counseling Services (MLC)

- To Provide Information regarding Decedents. We may disclose information to a coroner or medical examiner to identify a deceased person, determine a cause of death, or as authorized by law. We may also disclose information to funeral directors as necessary to carry out their duties.
- For Organ Procurement Purposes. We may use or disclose information for procurement, banking or transplantation of organs, eyes or tissue.
- If a use or disclosure of health information is prohibited or materially limited by other applicable law, it is our intent to meet the requirements of the more stringent law.

If none of the above reasons applies, then we must obtain your written authorization to use or disclose your health information. If a use or disclosure of health information is prohibited or materially limited by other applicable law, it is our intent to meet the requirements of the more stringent law. In some states, your authorization may also be required for disclosure of your health information. Once you have given us authorization to release your health information, we cannot guarantee that the person to whom the information is provided will not disclose the information. You may take back or "revoke" your written authorization, except if we have already acted based upon your authorization. To revoke an authorization, contact the phone number listed below on this notice.

HIGHLY CONFIDENTIAL INFORMATION: Federal and applicable state laws may require special privacy protections for highly confidential information about you. "Highly confidential information" may include confidential information under Federal law governing alcohol and drug abuse information as well as state laws that often protect the following types of information:

- 1. HIV/AIDS:
- 2. Mental health;
- 3. Genetic tests;
- 4. Alcohol and drug abuse;

- 5. Sexually transmitted diseases and reproductive health information; and
- 6. Child or adult abuse or neglect, including sexual assault.

WHAT ARE YOUR RIGHTS: The following are your rights with respect to your health information.

- You have the right to ask to restrict uses or disclosures of your information for treatment, payment, or health care operations. Please note that while we will make every attempt to honor your request and will permit requests consistent with its policies, we are not required to agree to any restriction.
- You have the right to ask to receive confidential communications of information in a different manner or at a different place (for example, by sending information to a P.O. Box instead of your home address. If request is made to share via electronic method you recognize the risk that may incur.
- You have the right to view and obtain a copy of health information that may be used to make decisions about you such as claims and case or medical management records. You must make a written request to inspect and copy your health information. In certain limited circumstances, we may deny your request to inspect and copy your health information.
- You have the right to ask to amend information we maintain about you if you believe the health information about you is wrong or incomplete.
- You have the right to receive an accounting of disclosures of your information made by us during the six years prior to your request. This accounting will not include disclosures of information: (i) made prior to June 1, 2005; (ii) for treatment, payment, and health care operations purposes; (iii) to you or pursuant to your authorization; and (iv) to correctional institutions or law enforcement officials; and (v) other disclosures of which federal law does not require us to provide an accounting.
- You have the right to a paper copy of this notice. You may ask for a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice.

EXERCISING YOUR RIGHTS

• Contact MLC, LLC if you have any questions about this notice or want to exercise any of your rights, Filing a Complaint. If you believe your privacy rights have been violated, you may file a complaint with us or the State of Georgia at the following address:

or

Marcus Jackson Quality Assurance Coordinator 5322 Snapfinger Park Dr. Ste B Decatur, GA 30035 404-286-0054 (o) 404-286-0064 (f); Email: mlc@mlccounselingservices.com GA Constituent Services
200 Piedmont Ave West Tower, 14th Floor
Atlanta, GA 30334
888-785-6954 (o) 404-408-5439 (f)
DBHDDconstituentservices@dbhdd.ga.gov
Deaf or Hard of Hearing 404-991-2308

<u>Or</u> See Receptionist for Complaint/Grievances Forms We will not take any adverse action against you for filing a complaint.